

HEALTHCARE SERVICES

ANNEXURE "F"



ASSISTED LIVING SUITES

1. HEALTHCARE SERVICES INCLUDED IN LEVY:

The 12-bed health care service is operational.

Primary Health Care included. These services include:

- Initial medical assessment prior to occupation & annual re-assessment
- The clinic service is operational
- Access to 24-hour emergency via call system
- One home visit per month where resident's mobility prevents clinic visit
- Health Care provider with Home Nursing Practice Number for Medical Aid claims
- Assistance to obtain/request benefits from Medical Aid
- Medical Aid claims on behalf of the resident for qualifying services and procedures (if required)
- Resident data and information stored electronically on software unique to Medwell SA
- Managed Home Care Services available
- Reduced cost for admission to Care Unit

Assisted Living Services included. These services include:

- Daily visits by staff (if required)
- Medication administration (if required)
- General health monitoring in conjunction with resident's doctor
- Feedback to family on the wellbeing of the resident when required
- Activities for residents arranged by the in-house Care manager
- Close proximity and availability of registered nursing staff

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2. OPTIONAL EXTRA HEALTHCARE SERVICES AVAILABLE AT ADDITIONAL FEES:

All services over and above the services included as part of the levy is subject to an individual assessment and an agreed care plan. The following services can be rendered in the comfort of your home or apartment.

- Managed Home-based care including Post-hospitalization care, Post-operative care, Palliative care, Terminal care and Home nursing
- Personal Care (Assistance with personal hygiene / incontinence care / bath / shower / wash / mouthcare / hair care / nail care/dressing)
- Nebulisation
- Wound care procedure at home. When performed at the clinic or care unit, consumables only will be charged.
- Stoma care procedures
- Catheter care procedures
- Performing blood pressure, sugar levels and urine sample procedures
- Medication Administration (order, receive, administer prescription medication)
- Administration and ordering of Blister packaging